



JUST WOOF Ltd

DOG DAY CARE POLICY

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Just Woof Ltd.

Dog Day Care Policy



Welcome to Just Woof Ltd!

To ensure a smooth experience for all our canine guests, please review the following policies:

While we are fully insured, Just Woof Limited is not liable for any injuries or illness that occur as a result of other dogs at Dog Day Care.

Important Contact details:

Nic Watson

Justwoof@outlook.com

083 844 0566

www.justwoof.ie



SIT • STAY • PLAY

DOG DAY CARE & SOCIAL CLUB

PUNCESTOWN • NAAS • CO. KILDARE



Your dog must be assessed. This assessment is FREE of charge. During the assessment process we check your dog's ability to socialise and pick up on any triggers that your dog may experience while in a Dog Day Care setting. Once the assessment is complete you are then free to book your pup in as regularly as you like!



We understand plans change but we must be given 24 hours' notice if cancelling a booking (regardless of the

package you have purchased). This is to allow other day care users to avail of the service.



As dog day care providers, we do the utmost to ensure no dog is injured. We pre assess any dog who attends the dog day care. We also maintain a high ratio of staff to dogs to provide adequate supervision. 1 to 8 ratio. However, it is normal for dogs to play, rarely this may result in scratches or minor injury. It also may result in harnesses or collars being broken or damaged. Should this occur, we do not take any responsibility for this, as by nature dogs are playful and we see it as a sign of a good day at day care!



Should your dog wish to be feed at dog day care, food should be provided or organised prior. Any food intolerances / special dietary requirements must be outlined. The food must be clearly labelled and if a certain bowl / dish is required that must be provided too. If you would like Just Woof to provide food this can be discussed at a cost.



We ask that all dogs must be **vaccinated and neutered** (if of age or exceptions apply, this must be discussed prior to admission). Up to date vaccine books should be supplied upon assessment.

Vaccinations: All dogs must be vaccinated for Distemper combination (DHPPi) and Kennel Cough. (Including 14 days after vaccination for waiting period).

Please do not bring your dog if they are exhibiting signs of vomiting, diarrhoea, coughing, fleas or other ailments.



We ask that all dogs wear a harness if using the pet bus stop or the drop off / collection service. This is for their safety while travelling. We have pet seat belts that we use while they are in our care.



If your dog requires medication, notify the staff and provide clear instructions. We do not take any responsibility this if this has not been communicated by the owner or discussed at assessment.



We provide toys, games and stimulating activities for your dog to enjoy while with us. Toys from home are not allowed due to potential conflicts between dogs.



We provide updates to you throughout the day via social media and WhatsApp. We do not have the capacity to answer calls throughout the day regarding your dog, please know they are safe in our care at all times. If you do not wish for your dog to be featured on our social media this must be communicated prior at the assessment.



Your dog will be safe at all times. However, we ask all owners to provide a second emergency contact number in case we cannot reach you during the day. We have a local vet whom we have partnered with should your dog need urgent medical attention. We are also DSPCA certified in Pet first aid.



Payment is due via our payment links or upon drop-off. We are a cashless business and only accept card payments. Packages must be paid up front. To avail of 10% off for rescues, proof of adoption is required (this can include messages / photos that prove the dog has been adopted / rescued).

Drop-off and Pick-up: (if you are bringing your dog to day care) yourself)

Arrival: Drop off is anytime from 7.15am.

Leash: All dogs must enter and leave the daycare on a lead.

Harnesses: Harnesses are essential if using pet bus stop / collection / drop off.

Pick-up: We ask that you pick up your dog before 6:00pm. Late pick-up fees will apply.

Pet bus stop:

Location: Naas Town

Is available before 7am and collection is after 6pm Monday to Friday. Location is the same for both drop off and collection.

The cost of this service is an additional €5 & €8 return.

Late drop off / collection will be charged.

Home collection / drop off:

Both home collection and drop off times will be discussed and confirmed. There is a 10-minute window of time for our Just Woof employees to arrive / leave as to accommodate other doggies and owners that are using the service.

The cost of this service is an additional €10 & €15 return.

Dog day care info:

It is very common for your dog to come home very tired after a fun and stimulating day at dog day care. You may also notice your dog has a 'dog day care hangover' the next day too. This is very normal.

It is also important to note that your dog may be in need of a bath upon their return home, again this is a sign of a great day but is to be expected. We do not wash or clean dogs upon leaving. Should you wish for us to do so this can be done at an extra cost.

Pricing:

Daily rate: €32 / €31 if using Loyalty card (including VAT)

Daily rescues rate: €28.80 (including VAT)

Loyalty scheme: 10 visits, get €10 off.

Dog Day care 5-day package

€150 euro (including VAT)

5-day care days must be used over a 2-week period (inclusive of bank holidays & public holidays).

Dog Day care 20-day package

€560 (including VAT)

20-day care days must be used over a 4-week period (inclusive of bank holidays & public holidays).

Frequent daily rate users and owners of multiple dogs can discuss tailored packages. Pricing will be confirmed in email.

While we do our utmost to keep our cost low while providing top quality care and service for your dogs, prices are subject to change annually. We will always make customers aware of changes prior.

I agree to the above terms and conditions of just Woof Ltd.

Dog's Name: _____

Owner's name: _____